



## Public Document Pack

North Devon Council  
Brynsworthy Environment Centre  
Barnstaple  
North Devon EX31 3NP

K. Miles.  
Chief Executive.

### **NORTH DEVON CREMATORIUM JOINT COMMITTEE**

A meeting of the North Devon Crematorium Joint Committee will be held in the Crematorium Meeting Room - North Devon Crematorium on **FRIDAY, 7TH FEBRUARY 2025 at 2.30 pm.**

Members of the North Devon Crematorium Joint Committee

#### **Representing North Devon Council**

Councillors Cann, Denton, Haworth-Booth, P Leaver, Lovering and Walker (Vice-Chair)  
+ 1 vacancy

#### **Representing Torridge District Council**

Councillors Andrews, Cottle-Hunkin, Gubb, Harding and Inch (Chair)

### **AGENDA**

1. Apologies for absence
2. To approve the correct record of the minutes of the meeting held on 1 November 2024 (Pages 5 - 8)  
(attached).
  - (a) Matters Arising
3. Items brought forward by the Chair
4. Declarations of Interest

Please telephone the Corporate and Community Services team to prepare a form for your signature before the meeting. Interests must be re-declared when the item is called. A declaration of interest under the Code of Conduct will be a Disclosable Pecuniary Interest, an Other Registrable Interest or a Non-Registrable Interest. If the item directly relates to your interest you must declare the interest and leave the room for the item, save in the case of Other Registrable Interests or Non-Registrable Interests where you may first speak on the item as a member of the public if provision has been made for the public to speak. If the matter does not directly relate to your interest but still affects it then you must consider whether you are affected to a greater extent than most people and whether a reasonable person would consider your judgement to be clouded, if you are then you must leave the room for the item (although you may speak as a member of the public if provision has been made for the public to speak) or, if you are not, then you can declare the interest but still take part).

5. To agree the agenda between Part 'A' and Part 'B' (Confidential Restricted Information)

### **PART 'A'**

6. **Crematorium Matters** (Pages 9 - 10)  
Report by the Crematorium Manager (attached)
7. **Performance Monitoring Qtr 3 2024/2025** (Pages 11 - 14)  
Report by Treasurer (attached)
8. **2025/26 Budget, Fees and Charges** (Pages 15 - 24)  
Report by Treasurer (attached)
9. **To note that the next Crematorium Joint Committee meeting will be on Friday 6 June 2025 at 2.30 pm**

### **PART 'B' (CONFIDENTIAL RESTRICTED INFORMATION)**

Nil.

**If you have any enquiries about this agenda, please contact Corporate and Community Services, telephone 01271 388253**

30.01.25

**NOTE:** Local Government (Access to Information) Act 1985

In addition to any document specifically mentioned, reports included in this Agenda will have been prepared with reference to any or all of the following:

1. All relevant statutory provisions.
2. All relevant Government circulars and ministerial advice.
3. All relevant adopted policies of the Council.
4. Capital Works Programme.
5. Current Estimates.
6. Standing Orders
7. Consultants' opinion and advice.
8. Published works relevant to the subject of the report.



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The rules that the Council will apply are:

1. The recording must be overt (clearly visible to anyone at the meeting) and must not disrupt proceedings. The Council will put signs up at any meeting where we know recording is taking place.
2. The Chair of the meeting has absolute discretion to stop or suspend recording if, in their opinion, continuing to do so would prejudice proceedings at the meeting or if the person recording is in breach of these rules.
3. We will ask for recording to stop if the meeting goes into 'part B' where the public is excluded for confidentiality reasons. In such a case, the person recording should leave the room ensuring all recording equipment is switched off.
4. Any member of the public has the right not to be filmed. We ensure that agendas for, and signage at, Council meetings make it clear that recording can take place – anyone not wishing to be filmed must advise the Chair at the earliest opportunity to allow them to be directed to an area in the room where they will not be caught on camera. Subject to paragraphs 1, 2 and 3 above, audio recordings shall be permitted at all times during public meetings.
5. The recording should not be edited in a way that could lead to misinterpretation or misrepresentation of the proceedings or in a way that ridicules or shows a lack of respect for those in the recording. The Council would expect any recording in breach of these rules to be removed from public view.

### **Notes for guidance:**

Please contact either our Corporate and Community Services team or our Communications team in advance of the meeting you wish to record at so we can make all the necessary arrangements for you on the day.

For more information contact the Corporate and Community Services team on **01271 388253** or email [memberservices@northdevon.gov.uk](mailto:memberservices@northdevon.gov.uk) or the Communications Team on **01271 388278**, email [communications@northdevon.gov.uk](mailto:communications@northdevon.gov.uk).



## **NORTH DEVON COUNCIL**

Minutes of a meeting of North Devon Crematorium Joint Committee held in the Crematorium Meeting Room - North Devon Crematorium on Friday, 1st November, 2024 at 2.30 pm

PRESENT: Representing North Devon District Council

Councillors Cann, Haworth-Booth, P. Leaver and Lovering

Representing Torridge District Council

Councillors Cottle-Hunkin, Gubb, and Inch (Chair)

Officers

NDC Head of Customer Focus, Crematorium Manager, Secretary, Accountant and Trainee Bereavement Services Manager

### **18. APOLOGIES FOR ABSENCE**

Apologies were received from Councillors Andrews, Denton, Harding, Renshaw and Walker and Steve Hearse (Treasurer).

### **19. TO APPROVE THE CORRECT RECORD OF THE MINUTES OF THE MEETING HELD ON 2 AUGUST 2024**

RESOLVED that the minutes of the meeting held on 2<sup>nd</sup> August 2024 (previously circulated) be approved as a correct record and signed by the Chairman.

### **20. MATTERS ARISING**

There were no matters arising.

### **21. ITEMS BROUGHT FORWARD, WHICH IN THE OPINION OF THE CHAIR, SHOULD BE CONSIDERED BY THE MEETING AS A MATTER OF URGENCY.**

There were no items of urgency.

### **22. DECLARATIONS OF INTEREST**

There were no declarations of interest declared.

### **23. CREMATORIUM MATTERS**

The Joint Committee considered a report by the Crematorium Manager (previously circulated).

i) Staffing Update

That a part-time gardener had retired after 20 years' service and that in line with the service improvement plan and reduced post-autumn workload the recruitment would take place in the spring probably by an apprentice/hybrid appointment.

ii) Crematorium Figures- (excluding NVF)

The Cremation figures were noted. The Crematorium Manager reported that there had been 132 cremations in October of which 30 had been direct cremations. The total number of direct cremations to date were 176.

iii) Metals Recycling Charity Award

It was noted:

That Cruse had been awarded £11,600

Rota for subsequent awards:

Children's Hospice SW  
Families in Grief  
North Devon Hospice  
Cruse

iv) Service Improvement Plan

It was noted that a survey had been circulated to Funeral Directors seeking their views on the current service delivery and ideas for improvements. A copy of the questions and the results were tabled.

It was hoped that this would also help inform any decision making around pricing at the next Joint Committee meeting. Information regarding the National and South West crematoria statistics were tabled.

A question was raised regarding the apparent lack of awareness of Memorial only Services provided at the Crematorium.

v) Crematorium Solar Panels

It was noted that due to technical issues with Brynsworthy it had been agreed that the Crematorium progress as a stand-alone solar panela project. A preliminary single quote had been obtained based on current electricity costs which, whilst it incorporated some incorrect presumptions (such as use of the copper roof), did give an insight into costs and time to break even. The estimated cost for a basic 70KW system (no storage) was £61,500 with an annual electricity bill saving of

£6,687, a payback period of 7 years 4 months and net savings over 20-years of £207,116.

It was noted that the funds for the project could be met from the Budget Management reserve.

It was also suggested that grants may be available for the project.

It was agreed that the Crematorium Manager be authorised to seek tenders for the provision of solar panels.

## vi) Projects

It was noted that a 2.5 day closure for cremator servicing would start on 4<sup>th</sup> November. It had previously not been required to close for 6-monthly servicing but enhanced safety protocols imposed by the service company had made this necessary. A number of projects had been timed to use this opportunity.

Peace Garden: The works would be starting 4<sup>th</sup> November to create a peaceful garden with seating, water feature and pergola on the old garage site. The noisy elements would be largely completed at this time. Funding source was from a S106 payment. Completion of ground works was likely in late December/early January.

The tarmac repairs and the hearse bay marking would be completed at the entrance.

Drainage works: The ramp from the upper car-park by the Rowan Chapel frequently had an overflow of water when it rained. Drains were being installed to mitigate this flow of water where vehicles and visitors passed.

Installation of a replacement gas meter.

## vii) Cremator Maintenance

It was noted that a number of costly repairs had already been carried out this financial period. It was anticipated that some additional expensive works would be required in the next few months: Flue perforation at base (fortunately the 'cold-side') (quote received of £33,000), damper on one cremator and hearth replacement (approx. £33,000). These works may require funding through the equipment reserve as anticipated for non-routine maintenance.

It was noted that these costs would be met from the Equipment Replacement reserve.

## viii) Christmas Arrangements

It was noted that the Crematorium would be closed from 24<sup>th</sup> December 2024 and re-open on 2<sup>nd</sup> January 2025

## **24. PERFORMANCE MONITORING QTR 2 2024/2025**

The Joint Committee noted a report by the Treasurer (previously circulated) regarding the performance for quarter 2 April to September 2024/2025.

**25. PROPOSED DATES OF FUTURE MEETINGS 2025/2026**

RESOLVED that the following dates for 2025/2026 be agreed:

Friday 6<sup>th</sup> June 2025 at 2.30 p.m.

Friday 1st August 2025 at 2.30 p.m.

Friday 7th November 2025 at 2.30 p.m.

Friday 6<sup>th</sup> February 2026 at 2.30 p.m.

**26. TO NOTE THAT THE NEXT CREMATORIUM JOINT COMMITTEE MEETING WILL BE ON FRIDAY 7 FEBRUARY 2025 AT 2.30 PM**

It was noted that the next meeting would be on Friday 7<sup>th</sup> February 2025 at 2.30 p.m.

Chair

The meeting ended at 3.15 pm



## Friday 7<sup>th</sup> February 2025

### Crematorium Matters – Manager’s Report

#### Cremation Figures (excluding NVF)

	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025
<b>April</b>	137	161	114	146	119	172	122	132	149	137
<b>May</b>	114	123	136	131	137	131	100	146	153	158
<b>June</b>	141	124	125	125	120	124	108	131	128	111
<b>July</b>	105	123	138	129	125	135	122	110	138	125
<b>Aug</b>	106	112	120	105	122	116	111	133	132	104
<b>Sept</b>	123	118	124	103	111	119	129	136	134	111
<b>Oct</b>	137	125	133	130	125	117	119	119	129	132
<b>Nov</b>	104	153	132	125	113	145	130	132	135	131
<b>Dec</b>	123	122	130	116	113	139	125	134	131	105
<b>Jan</b>	131	152	179	165	144	172	140	178	154	157
<b>Feb</b>	131	135	171	143	130	132	119	174	149	
<b>Mar</b>	150	160	160	137	136	139	157	171	140	
<b>Total</b>	<b>1502</b>	<b>1608</b>	<b>1662</b>	<b>1555</b>	<b>1495</b>	<b>1641</b>	<b>1482</b>	<b>1696</b>	<b>1672</b>	

#### Metals Recycling Charity Award

Children’s Hospice South West has been nominated for the next award.

Rota for subsequent awards:

- Families in Grief**
- North Devon Hospice**
- Cruse**
- Children’s Hospice SW**

The scheme currently allows for up to 4 Charities to be nominated at the same time with the percentage being set individually (can be equal). No further charities will be brought forwards for consideration until the February 2026 meeting.

#### Crematorium Solar Panels

A project has been set up to:

- Assess if any grants are available (early indications are negative).
- Obtain tenders for a system to be installed on Rowan Chapel roof (constructed in 2016 with specific instruction it be sufficiently sturdy for solar panels). A previous estimate was obtained for 70kw system costed at £61,500 +vat (expired Dec 2024).
- Identify additional cost of battery storage and benefits/pay-back period.

# Agenda Item 6

There may be an option to add EV charging at a later date if the Joint Committee wished.

The funding option of using the Budget Management Reserve was discussed previously (total £102,461 including any vat – equivalent of £85,000 +vat).

The authority of the Joint Committee is sought to use the identified reserve to fund the project, and up to the full amount if the battery storage option proves viable within the available budget.



## North Devon Crematorium Joint Committee

Report Date: 7<sup>th</sup> February 2025

### Topic: Crematorium Performance Monitoring Qtr 3 2024/2025

Report by: Treasurer

#### 1. INTRODUCTION

1.1. This report presents the financial performance information for April to December 2024/25.

#### 2. RECOMMENDATIONS

2.1. It is recommended that the performance for April to December 2024/2025 be noted.

#### 3. REASONS FOR RECOMMENDATIONS

3.1. To inform Members of the financial performance for April to December 2024/2025.

#### 4. REPORT

4.1. A summary of the revenue expenditure and income for the period April to December is shown below together with the original and profiled budgets. Also shown is the projected outturn and projected outturn variance.

	Original Budget 2024/25	Profiled Budget (Apr-Dec)	Actual Apr-Dec	Variance (Under) / over	Projected Outturn	Projected Outturn Variance
<b>Total Expenditure</b>	<b>927,400</b>	<b>695,550</b>	<b>771,014</b>	<b>75,464</b>	<b>1,074,888</b>	<b>147,488</b>
<b>Total Income</b>	<b>1,443,630</b>	<b>1,082,723</b>	<b>1,069,423</b>	<b>(13,300)</b>	<b>1,449,474</b>	<b>5,844</b>
<b>Surplus/(Deficit)</b>	<b>0</b>	<b>0</b>	<b>(38,764)</b>	<b>(38,764)</b>	<b>0</b>	<b>0</b>

\*Crematoria Abatement of Mercury Emissions Organisation



- 4.2. Qtr 3 is showing expenditure £75,464 over the profiled budget and income is £13,300 lower than profiled budget, £50,000 is to be utilised from the Equipment Replacement Reserve to cover additional equipment costs giving a total net variance of £38,764 deficit. However, the projections for the year are predicting expenditure £147,488 over budget and income £5,844 higher than budget, this gives a net deficit of £141,644 and rather than take the original £50,000 from the Equipment Replacement Reserve, it is proposed to fund the £134,125 from this reserve as the additional costs are mainly attributable to essential works to the cremators and abatement equipment.
- 4.3. **Premises** – Spend for Qtr 3 and the projection for the year are both over budget. The overspend relates primarily to additional costs that have been necessary for repairs to the cremators and abatement equipment. Further costs are anticipated in Qtr 4. This has been partly reduced by the gas invoices being lower than anticipated. The additional plant costs will be funded from the Equipment Replacement Reserve.
- 4.4. **Supplies and Services** – The overspend relates to higher music system costs and non recoverable VAT on the additional plant repairs.
- 4.5. **Central Support / Employees** – The underspend relates to a member of staff reducing to part time.
- 4.6. **Income** – Fees and charges are lower than budget due to the lower number of services in Qtr's 1&2, although we expect this to recover. Memorial sales are higher than budget.
- 4.7. The receipt from CAMEO has now been received for 2024/25 and is £3,350, which is slightly higher than the budgeted £2,500.
- 4.8. If the projected outturn does materialise the deficit will be funded from the Equipment Replacement Reserve.

## 5. RESOURCE IMPLICATIONS

- 5.1. Reserves & Balances. The current amounts held by the Joint Crematorium Committee and projected balances are:

	Capital Funding Reserve	Equipment Replacement Reserve	Budget Management Reserve	General Reserve
	£	£	£	£
Opening Balance 1 <sup>st</sup> April 24	7,411	864,712	102,461	146,000
Contribution in year	0	100,000	0	0
Applied from Reserve 2024/25	0	(141,644)	0	0
<b>Closing Balance 31<sup>st</sup> March 25</b>	<b>7,411</b>	<b>823,068</b>	<b>102,461</b>	<b>146,000</b>



5.2. The Capital Funding Reserve was set up to accumulate funds for capital projects at the Crematorium. £7,411 is the residual balance from the Phase B project (Garage/Memorial Hall).

The Equipment Replacement Reserve was set up to build up funds to replace the cremators and filtration equipment at the end of their useful life, and also to provide the funding for hearth replacements, cremator re-lining and major repairs when required. It is anticipated that there will be sufficient funds available when required but this will be continually monitored.

The Budget Management Reserve was created in 2021/22 and the funds are available to help mitigate any future unforeseen costs. It is proposed to use these funds for the solar panels.

The Working Balance will remain at £146,000. This is at a suitable level taking into account the financial risks associated with operating the Crematorium.

## **6. EQUALITIES ASSESSMENT**

6.1. There are no equality implications anticipated as a result of this report. An Equality Impact Assessment has been completed

## **7. ENVIRONMENTAL ASSESSMENT**

7.1. There are not any environmental implications as a result of this report, as the purpose of this report is to update members of the financial activity of the North Devon Crematorium Joint Committee for the 2024/2025 financial year.

## **8. CONSTITUTIONAL CONTEXT**

8.1. The North Devon Council and Torrige District Council Joint Crematorium Committee Agreement.

## **9. STATEMENT OF CONFIDENTIALITY**

This report contains no confidential information or exempt information under the provisions of Schedule 12A of 1972 Act.

## **10. BACKGROUND PAPERS**

None.



## **11. CORPORATE PRIORITIES**

The North Devon Council and Torrige District Council Corporate Priorities have been considered in the drafting of the report.

## **12. STATEMENT OF INTERNAL ADVICE**

The author (below) confirms that advice has been taken from all appropriate Councillors and Officers: Author Mark Knight Crematorium Accountant; Date 24<sup>th</sup> January 2025



## **North Devon Crematorium Joint Committee**

Report Date: 7<sup>th</sup> February 2025

### **Topic: Crematorium Budget 2025/2026**

Report by: Treasurer

#### **1. INTRODUCTION**

1.1. This report forecasts the final estimated position for 2024/25 and recommends the budgets for 2025/2026 for consideration by the Joint Committee.

#### **2. RECOMMENDATIONS**

- 2.1. Approve the basic cremation charge of £899 or any other amount as deemed appropriate by the Joint Committee for 2025/2026 as detailed in paragraph 4.4.
- 2.2. Approve the 2025/2026 Budgets as set out in paragraph 4.1 of the report.
- 2.3. Approve the other fees and charges as detailed in paragraph 4.5 and Appendix B.
- 2.4. Approve the distribution of surpluses for 2024/25 of £416,230 to the constituent authorities as set out in 4.7. £249,740 to North Devon Council and £166,490 to Torrige District Council.
- 2.5. Approve the transfer of £100,000 to the Equipment Replacement Reserve.

#### **3. REASONS FOR RECOMMENDATIONS**

The Joint Committee to approve the budgets for 2025/2026.



## 4. REPORT

### 4.1.

	Actual 2023/2024	Budget 2024/2025	Projected 2024/2025	Budget 2025/2026
	£	£	£	£
Premises	316,256	286,520	424,255	287,600
Transport	159	500	218	500
Supplies & Services	217,051	234,080	257,055	252,920
Support & Employees	344,143	406,300	393,360	413,930
<b>Total Expenditure</b>	<b>877,609</b>	<b>927,400</b>	<b>1,074,888</b>	<b>954,950</b>
Fees & Charges	1,384,617	1,335,050	1,325,469	1,365,880
Sales	90,181	79,680	95,551	79,300
Bank Interest	25,186	26,400	25,104	24,000
CAMEO*	3,251	2,500	3,350	2,000
Insurance Claim	19,836	0	0	0
<b>Total Income</b>	<b>1,523,071</b>	<b>1,443,630</b>	<b>1,449,474</b>	<b>1,471,180</b>
Equip Replace Res Contribution	100,000	100,000	100,000	100,000
Applied Equip Replace Res	0	0	(141,644)	0
Distribution NDC	249,740	249,740	249,740	249,740
Distribution TDC	166,490	166,490	166,490	166,490
<b>Surplus/(Deficit)</b>	<b>129,232</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Crematoria Abatement of Mercury Emissions Organisation

4.2. The projected estimate for 2024/2025 predicts a deficit of £141,644 after the surplus distribution is made to the two constituent authorities, and this will be funded by utilising some of the Equipment Replacement Reserve.

4.3. No general inflationary increase has been applied to the 2025/2026 expenditure budgets. However, all budgets have been reviewed and set in line with current activity and anticipated future spend.

4.4. It is proposed to increase the cremation fee to £899 for 2025/2026. The proposed charge represents an increase of 5.76%. The current prices for neighbouring crematoria are detailed in appendix A of this report for information. It is expected that these prices will increase from April 2025. It is proposed to retain the Direct Cremation fee at £350 in order to offer an affordable alternative. It is also proposing to introduce a new Attended Direct Cremation (20 mourners max) at a charge of £499.

4.5. The proposed fees and charges for 2025/2026 are attached in appendix 2. Fees and charges have been increased by 3% or other amount's as considered appropriate by the Crematorium Manager. The current fees charged for 2024/2025 have been included for comparison and the





recommended 3% increase is also shown. Many of the proposed 2025/26 charges are above the 3% this is because historically the memorial charges have been significantly below other Crematoriums

- 4.6. The 2025/2026 budget allows for £416,230 to be distributed to the constituent authorities, this is held at the same level as previous years.
- 4.7. It is proposed that the surpluses to be distributed in respect of 2024/2025 are £249,740 to North Devon Council and £166,490 to Torrige District Council.
- 4.8. The budget allows for a transfer to the Equipment Replacement Reserve of £100,000 at the end of the 2025/2026 financial year.
- 4.9. A working balance of £146,000 would be maintained, which is sufficient in light of the risks facing the Crematorium.

## 5. RESOURCE IMPLICATIONS

5.1. Reserves & Balances. The projected funds available in the Capital and General Reserves are detailed below:

	Capital Funding Reserve	Equipment Replacement Reserve	Budget Management Reserve	General Reserve	Total
	£	£	£	£	£
March 2024	7,411	864,712	102,461	146,000	<b>1,120,584</b>
March 2025	7,411	823,068	102,461	146,000	<b>1,078,940</b>
March 2026	7,411	923,068	0	146,000	<b>1,076,479</b>

5.2. The Capital Funding Reserve was set up to fund capital projects within the crematorium. The remaining balance is the residual balance from the Phase B (Garage/Memorial Hall).

5.3. The Equipment Replacement Reserve has been established to set aside resources to ensure that sufficient funds are available when the cremators and filtration equipment reach the end of their useful life, and also to provide the funding for hearth replacements, cremator re-linings and any other major repairs when required. The level and contributions to the reserves will be monitored to ensure the reserve is adequate to cover future needs.

5.4. The Budget Management Reserve was created in 2021/22 and the funds are available to help mitigate any unforeseen costs. It is proposed to use these funds for the solar panels.



## **6. EQUALITIES ASSESSMENT**

6.1. There are no equality implications anticipated as a result of this report. An Equality Impact Assessment has been completed

## **7. ENVIRONMENTAL ASSESSMENT**

7.1. There are not any environmental implications as a result of this report, as the purpose of this report is to set the budget of the North Devon Crematorium Joint Committee for the 2025/2026 financial year.

## **8. CONSTITUTIONAL CONTEXT**

8.1. The North Devon Council and Torrige District Council Joint Crematorium Committee Agreement.

## **9. STATEMENT OF CONFIDENTIALITY**

This report contains no confidential information or exempt information under the provisions of Schedule 12A of 1972 Act.

## **10. BACKGROUND PAPERS**

None.

## **11. CORPORATE PRIORITIES**

The North Devon Council and Torrige District Council Corporate Priorities have been considered in the drafting of the report.

## **12. STATEMENT OF INTERNAL ADVICE**

The author (below) confirms that advice has been taken from all appropriate Councillors and Officers: Author Mark Knight Crematorium Accountant; Date 24<sup>th</sup> January 2025.

Crematorium	Cremation Fee.	Direct Cremation Fee	Extra Service time	Early Service Fee	Double Service with Webcast/Record, Organist, Music Tribute.
<b>North Devon</b>	<b>£850</b> (30 mins) Includes: <b>organist</b>	<b>£350</b>	<b>£245</b> (additional 40 minutes)	<b>£735</b>	<b>£1,223</b> (1hr, 10 min service)  Organist included without charge
<b>Torbay (Westerleigh)</b>	<b>£1225</b> (45 mins) <b>No organist</b>	£545	£700 (additional hour)	£825	<b>£2,160</b> (£937 more for 1hr, 45min service)  Presuming £80 organist fee
<b>Bodmin &amp; Exeter (Dignity/CMG)</b>	<b>£1220</b> (45 mins) <b>No organist</b>	£340 unattended £730 attended (no music)  £350 unattended £730 attended (no music)	£500 (additional hour)	£939 (45 mins)	<b>£1928</b> (£705 more for 1hr, 45 min service)  Presuming £80 organist fee
<b>East Devon (Co-op)</b>	<b>£1,055</b> (30-mins) <b>No organist</b>	£480	£525 (additional 30 mins)	£825	<b>£1850</b> (£627 more for 1hr service)  Presuming £80 organist fee
<b>Taunton (Local Authority)</b>	<b>£1,010</b> (30 mins) <b>No chapel attendant, no organist</b>	£531	£238 (additional 30 minutes)	£862	<b>£1,549</b> (£326 more for 1hr, 10min service)  Presuming £80 organist fee (but no Chapel attendant)

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## North Devon Crematorium

### Fees & Charges

#### Cremation Fees

	2024/5	2025/6 (+3%)	2025/6 (proposed)
30-minute attended service	£850	£876	£899
15-minute attended service at 9am	£735	£758	£760
Unattended Direct Cremation	£350	£361	£350
<b>Attended Direct Cremation (20 mourners max)</b>	<b>NEW</b>	<b>NEW</b>	<b>£499</b>
Service Extension / Memorial Service	£245	£253	£320
Funeral Director charge for service over run	£295	£304	£305
Service cancellation within 72hrs of Service	£170	£175	£175
Booked ashes within 24hrs of Service	£58	£60	£60

**Note: All children's (under 18) cremation fees are free to the applicant and will be paid by the Children's Funeral Fund for England. For children's services, live webcasts, 28-day watch again and slideshows are not charged.**

**Funeral Director over-run charge may be applied when chapel unavailable for immediate use at end of service time (mourners present or other factor under Funeral Director's control).**

#### Webcast /Tribute Services

	2024/5	2025/6 (RRP)	2025/6 (proposed)
Live Webcast, 28-Day Watch Again	£54	£54	£65
Download copy of webcast (only with paid webcast)	N/A	£10	£15
<del>Basic Slideshow</del>	<del>£49</del>	<del>£50</del>	
Music Tribute	£74	£75	£85
Family Supplied Video (Checking)	£30	£32	£35
Keepsake Copy of Service/Visual Tribute	£55	£55	£65
Additional Keepsake Copies	£30	£32	£40
<b>Downloadable Copy of service</b>	<b>NEW</b>	<b>£50</b>	<b>£55</b>
Each Extra 25 photos	£22	£22	£30
Extra Tribute Work/Late submission	£22	£22	£25

#### Additional Biodegradable Containers

	2024/5	2025/6 (+3%)	2025/6 (proposed)
Cardboard Casket	£18	£19	£22
Scatter Tube	£25	£26	£30
Keepsake Tube	£11	£12	£15

#### Cremated Remains Fees

	2024/5	2025/6 (+3%)	2025/6 (proposed)
Placement Fee when returned after 12 months	£55	£57	£60
Placement Fee - cremation from elsewhere	£110	£114	£115

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	2024/5	2025/6 (+3%)	2025/6 (proposed)
2 Lines	£73	£80	£90
3 to 5 Lines	£116	£125	£140
6 to 8 Lines	£155	£170	£180
3 to 5 Lines with a Picture or Emblem	£232	£240	£275
6 to 8 Lines with a Picture or Emblem	£265	£275	£300

## Memorials – 10 year initial lease / renewal option (Note: plaque purchase may be required)

	2024/5	2025/6 (+3%)	2025/6 (proposed)
Sanctum - an above ground vault (two sets of ashes)	£1180	£1215	£1300
Pear Tree (for up to two sets of ashes)	£540	£555	£575
Standard Rose / Climbing Plant (two sets of ashes)	£419	£435	£475
Rose Bush / Shrub (two sets of ashes)	£397	£410	£450
Memorial Tower	£292	£300	£320
Vase Block	£276	£285	£300
Granite Mushroom (shared)	£265	£275	£290
Children's Teddy Memorial	£150	£150	£150
Bench (exclusive - max three plaques)	£845	£875	£995
Bench (shared)	£249	£260	£295
Memorial Branch	£139	£145	£175

## Plaques

	2024/5	2025/6 (+3%)	2025/6 (proposed)
Acrylic plaques (for garden use / benches)	£89	£95	£100
Bronze plaques (for garden use)	£166	£175	£195
Granite plaque for Sanctum first 80 letters only	£199	£205	£215
Granite plaque for Vase Block	£158	£165	£175
Granite plaque for Memorial Tower	£117	£125	£135
Granite plaque for Children's Teddy Memorial	£88	£90	£95
Granite disc for Mushroom	£122	£125	£130
Bronze finish leaf for Memorial Branch	£65	£70	£85

## Five year renewal option

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	<b>2024/5</b>	<b>2025/6 (+3%)</b>	<b>2025/6 (proposed)</b>
Pear Tree / *Tree (*Tree is renewal only)	<b>£276</b>	<b>£285</b>	<b>£300</b>
Standard Rose / Climber	<b>£208</b>	<b>£215</b>	<b>£250</b>
Rose Bush / Shrub	<b>£190</b>	<b>£200</b>	<b>£240</b>
Vase Block	<b>£157</b>	<b>£165</b>	<b>£175</b>
Memorial Tower	<b>£145</b>	<b>£150</b>	<b>£175</b>
Granite Mushroom (shared)	<b>£136</b>	<b>£140</b>	<b>£160</b>
Children's Teddy Memorial	<b>£84</b>	<b>£85</b>	<b>£85</b>
Bench (exclusive - max three plaques)	<b>£460</b>	<b>£475</b>	<b>£550</b>
Bench (shared)	<b>£128</b>	<b>£135</b>	<b>£160</b>
Memorial Branch	<b>£82</b>	<b>£85</b>	<b>£95</b>
Phillips Memorial (renewal only)	<b>£116</b>	<b>£120</b>	<b>£130</b>
Bird Box (renewal only)	<b>£94</b>	<b>£100</b>	<b>£100</b>
Bird Bath / Sundial (renewal only)	<b>£197</b>	<b>£205</b>	<b>£210</b>

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